

Vg1 Elektrofag, Vg2 IKT Servicefag og Vg2 Data og elektronikk

Ipad Course for Grandma

Kim has given his Grandma in England an iPad for her seventieth birthday, Together with the iPad there is a card saying that Kim will also give her a 10 minute basic course on how to use the iPad. Now they are ready to begin.

Kim: Well, Grandma, are you ready for your lesson?

Grandma: I am! There isn't much information with the iPad, is there? Just a card showing the buttons and a web address where I can find a 164-page user manual. Too much hard work to read that! I just want to be able to read my email, follow my friends on Facebook, talk to you on Skype and sometimes search for information on the Internet. Can you teach me how to do all that easily?

Kim: I'll do my best. I have set up your iPad and connected it to your home Wi-Fi network. When we switch it on, it automatically connects and you can see the icon showing it is connected, there, in the top left-hand corner. Are you okay with the buttons and their function? The important thing is to remember that the Home button always takes you back to the start screen.

Grandma: Home button? That's this one at the edge of the screen, isn't it? I think, I understand the buttons, but how do I move things around on the screen?

Kim: Look at this diagram in the manual – tap, drag, swipe, pinch or stretch – these are the finger movements that you should use on the screen. It takes a little practice, but I am sure you will manage. Let's look at the Home screen and the apps there.

Grandma: I have heard of apps, but what exactly are they?

Kim: They are applications which allow you to do different tasks, for example, read your email. At the bottom of the screen, here, you have an app with a picture of an envelope which says mail. Tap on that (*she taps*)..... OK, there you've opened your email account. I entered your mail account address in Settings – this grey app with the wheel - that's where you enter and change all the basic information for your iPad.

Grandma: Well, finding my mail looks straightforward. I'll leave the basic settings to you for the moment, I think. What about Facebook? How do I find that?

Kim: Hmm.... The easiest way is to download the Facebook app. You will find all the apps in App Store – see, this blue one with A on it? Tap it. (*she taps*)..... Now you can see at the top of the screen a search box where you can type *facebook*. Then tap SEARCH and all apps connected with Facebook will appear.

Grandma: But how can I type anything? There's no keyboard.

Kim: Look, when I tap in the search box a keyboard appears. It always comes up whenever you have to type something. Let's see – facebook then SEARCH Now there's the app with the Facebook icon. That's the one you want and it shows that it's free. Some apps you have to pay for so be careful what you install. Tap on FREE, then on INSTALL, and now the app will install as soon as you type in your Apple ID, which I helped you create earlier. (*she types*)..... There you go, a piece of cake! Now tap the Home screen button See, there's the Facebook app. Tap it (*she taps*)..... and now you have opened Facebook.

Grandma: I'm not sure about "a piece of cake", but these apps do seem to make things very easy. No searching or typing in web addresses.

Kim: That's right. They are very useful. But you can also find Facebook and any other website by entering its address in Safari. That's the name of the programme that Apple uses for searching the Internet. See, the app's beside the email app. Try typing *facebook.com* in the address line at the top and press GO (*she types*)..... Now, the Facebook log in page opens.

If you want to save the websites that you use often, like your golf club website, for example, you can save the address in a list of bookmarks. I'll show you how to make one later on.

Grandma: Whew! That's a lot to remember. But I must also be able to talk to you on Skype.

Kim: You can use Skype or FaceTime to talk to me, but since you are familiar with Skype, we'll find an app for it. I'll show you how to use FaceTime later. Why don't you try to find and install the Skype app?

Grandma: Oh, dear! Well I'll give it a try. Apps? Hmm, the blue icon with the capital A, isn't it? (*Tap*) Now find Skype..... Right, there's the search box.

Type s..k..y..p..e and then tap SEARCH. Well, I recognize the Skype icon and it says free, so when I tap that it should install, shouldn't it? Oh it wants my ID. Do you remember it, Kim?

Kim: Here, I have written it down for you in this notebook.

Grandma: Thank you, I must keep that in a safe place. Ok, now it seems that Skype is installed and I can open it. Well, it looks a bit different from what I am used to, but I am sure that I will soon find out how to use it.

Kim: I'm sure you will. I think that's enough for today. Let me borrow the tablet for a moment and I'll take a photo of you to send to your friends. Tap camera app, - that's easy to find – and smile, please. Ok Grandma, your turn to take a photo.